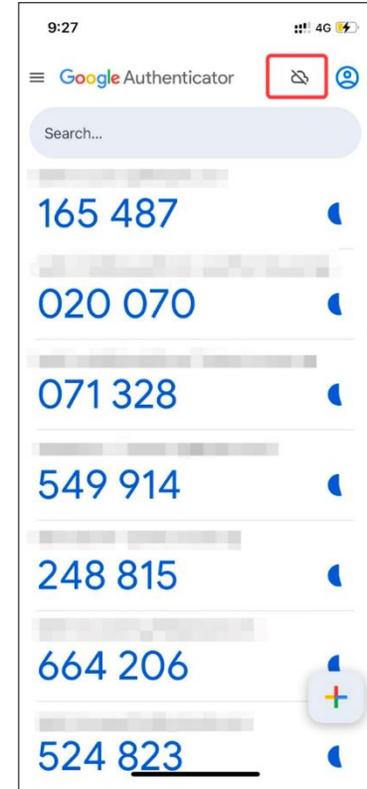




How to use TOTP (Time-based One-time Password) for e-Sign (instead of SMS OTP)

Using Google Authenticator tool



*** You may use T-OTP if you are facing difficulty in receiving OTP SMS due to poor mobile network.**



Visit e-Mudhra Portal

1. Visit: <https://emudhradigital.com/Login.jsp>

Applicant Login: eMudhra eKYC Portal - Brave

EN English (India)

https://emudhradigital.com/Login.jsp

eMudhra
Trust Delivered

eMudhra KYC Enrolment

Over 60 million certificates

Buy Digital Signature Online from eMudhra.

Click "Login using Username & PIN"

Do not login through Mobile number

Login to eMudhra
Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Indian Foreign

Mobile Number

Get OTP

OTP

Login

Search Certificate Revoke Certificate

Login using Username & PIN

How to apply a Digital Certificate(DSC)?



Login into e-Mudhra Portal

<https://emudhradigital.com/Login.jsp>

i. Enter your eMudhra username & PIN (used during eSign)

Login to eMudhra

Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Username

PIN

LOGIN

[Forgot Username & PIN](#)

[Login using Mobile No. & Email](#)

[Search Certificate](#)

[Revoke Certificate](#)

ii. Enter PIN

iii. Click Login

If you don't know your username, please click 'Forget username & PIN'.

Forgot Username or PIN Login

User Name PIN

+91 Contact Number

Date of Birth

Date Month Select Year

OTP

Get OTP

Enter your mobile number & DoB, click OTP to retrieve your eMudhra username

User Name ×

Username	KYC Account Type	Organization Name
XXXXXXXXXXhan	Individual	-
XXXX	Organization	Maharashtra State Electricity Distribution Company Ltd

Total Count : 3

If you have multiple eMudhra Accounts, then use Organisation KYC only.



Login into e-Mudhra Portal

<https://emudhradigital.com/Login.jsp>

Login to eMudhra

Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Username

XXXXX

PIN

Mobile Number

9XXXXXXXXX

Resend OTP in 53 seconds

OTP

I agree to the terms and conditions of subscriber agreement which will be signed post Login.

Validate

[Forgot Username & PIN](#)

[Login using Mobile No. & Email](#)

After entering Username & PIN, click Login.

The Mobile Number and OTP fields will appear.

Enter your mobile number and click Get OTP.

Enter the received OTP and click "I Agree." checkbox.

Then click Validate to enter your eMudhra KYC account for further actions



After Successful Login

https://emudhradigital.com/TrackOrderStatus.jsp?X=ZVVSZmVIRFILdFUvcWt1QXpBdIZMUT09

XXXXXXXX Digital Signature Dashboard Log Out

Your active Digital Signature application - 18221519

Current Application Approved

Enrolment Type: ORGANIZATION-GOVERNMENT

100%

Active Applications

DSC 3 | eSign 0

Historical Applications

DSC 2 | eSign 1

✓ Approved

Applicant Information

Name	HAS*** *HAN	Email	hak*****.in	Mobile	98*****597
KYC Type	ORGANIZATION-GOVERNMENT	PAN	ATD****31E		
Org. Name	Maharashtra State Electricity Distribution Company Ltd	Org. Unit	Authorized Signatory		
Partner Name	Geetha				

KYC Enrolment and Payment: [KYC History](#)

- Enrolment Information** Completed
Date/Time: 29-Apr-2025 (09:00 PM)
- Payment** Completed
Date/Time:
- Authorized Signatory Video Recording** Completed
Date/Time: 29-Apr-2025 (09:07 PM)

Approval and Download

- eMudhra: Approval of Application** Completed
Date/Time: 30-Apr-2025 (12:31 PM)
- Authorized Signatory eSign** Completed
Date/Time: 12-Jun-2024 (02:45 PM)

1. Click Active Applications tab



CLICK ENABLE T-OTP



Your active Digital Signature application - 18221519

Current Application Approved

Enrolment Type: ORGANIZATION-GOVERNMENT

100%

Active Applications

DSC 3 | eSign 0

Historical Applications

DSC 2 | eSign 1

DSC

Application ID	Certificate Name	Certificate Type	Valid from	Validity till	Status	DSC	Payment Details	Action
16663031	Class 2 Doc Signer	Document Signer	NA	NA	Pending	NA	Pending	View Details
16663386	Class 2 Doc Signer	Document Signer	30-Oct-2023	29-Oct-2025	Completed	Downloaded	Pending	⋮
18221519	Class 2 Doc Signer	Document Signer	30-Apr-2025	30-Apr-2027	Completed	Downloaded	Completed	⋮

KYC Accounts

KYC Type	Organization	Status	Valid from	Valid till	Action
Individual	Personal	Active	04-Jun-2025 (05:21 PM)	04-Jun-2027 (05:21 PM)	⋮
Organization - Govt	Maharashtra State Electricity Distribution Company Ltd	Active	29-Jul-2024 (06:13 PM)	29-Jul-2026 (06:13 PM)	⋮
Organization - Govt	MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD	Expired	06-May-2022 (03:51 PM)	06-May-2024 (03:51 PM)	View Details Enable T-OTP

eSign Plan Details

Plan Name	KYC Type	Organization	Valid From	Valid Till	status
No Record Found					

2. Go to the KYC accounts section and click the 3 dots of your Organisation KYC account.

3. Click Enable T-OTP.



POP-UP WILL APPEAR : ENABLE T-OTP

https://emudhradigital.com/TrackOrderStatus.jsp?X=ZVVSZmVIRFILdFUvcWt1QXpBdlZMUT09

emudhra Trust Delivered | HASEEB K | [Log Out](#)

Your active Digital Signature

Current Application
Enrolment Type: ORGANIZATION-GO
100%

DSC

Application ID	Certificate
16663031	Class 2 Doc
16663386	Class 2 Doc
18221519	Class 2 Doc Signer

KYC Accounts

KYC Type	Organization	Status	Valid from	Valid till	Action
Individual	Personal	Active	04-Jun-2025 (05:21 PM)	04-Jun-2027 (05:21 PM)	⋮
Organization - Govt	Maharashtra State Electricity Distribution Company Ltd	Active	29-Jul-2024 (06:13 PM)	29-Jul-2026 (06:13 PM)	⋮
Organization - Govt	MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD	Expired	06-May-2022 (03:51 PM)	06-May-2024 (03:51 PM)	⋮

Enable T-OTP

Steps to enable T-OTP

1. Download the T-OTP Authenticator App (preferably google authenticator) and install the App on your mobile.
2. Scan the QR code with the Authenticator App.
3. App will validate and display the T-OTP.
4. Enter the T-OTP and click on proceed.

Note: Please ensure that your mobile time matches with your time zone.

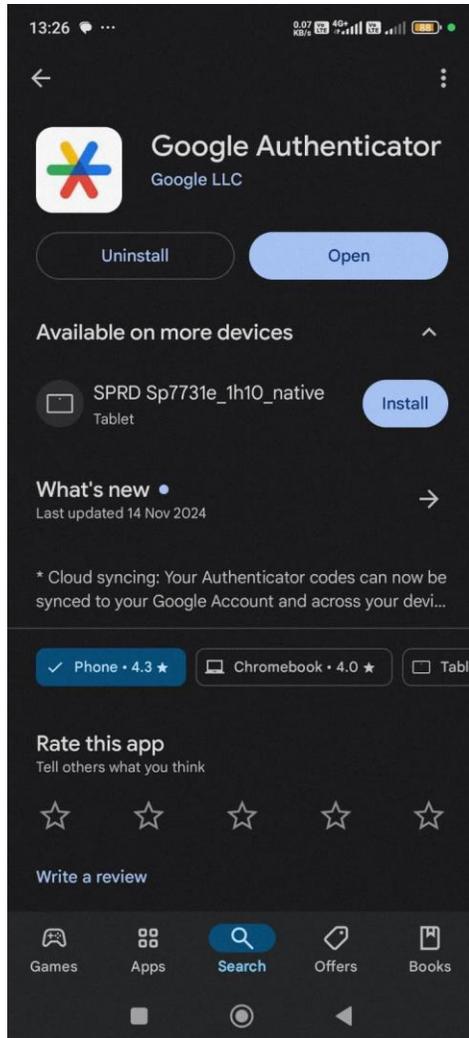
T-OTP Authentication

Scan through your Authentication App

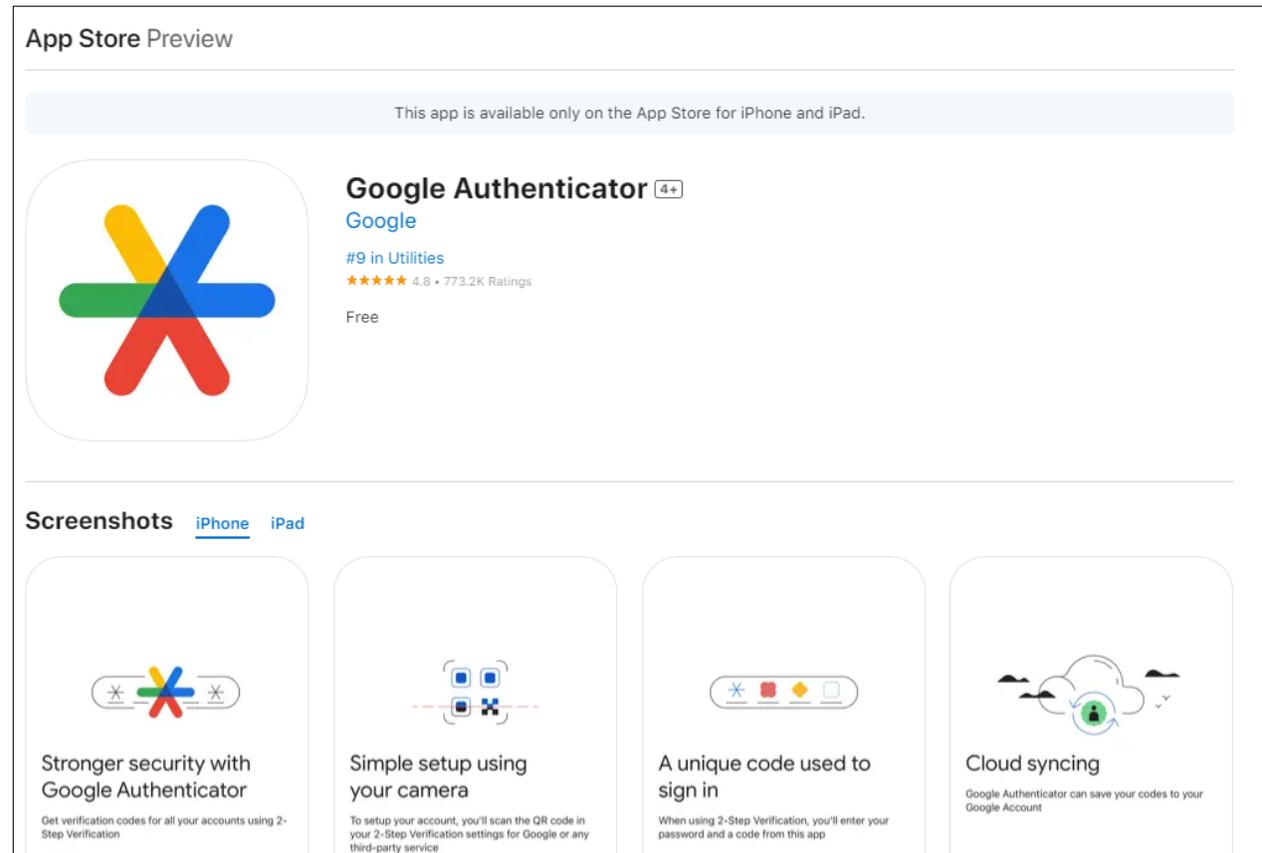
PLEASE STAY ON THIS PAGE
OPEN YOUR SMARTPHONE

Install Google Authenticator app in your mobile phone from Google Play Store or iOS App Store

Google Play Store



iOS App Store





Scan Google Authenticator App

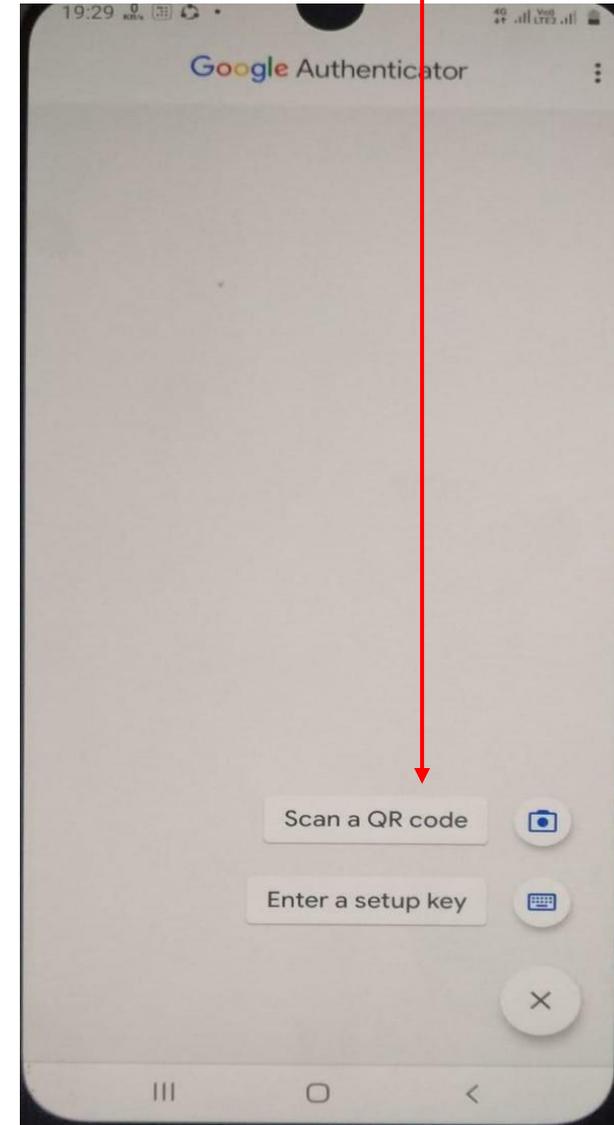
1. Open Google Authenticator App



Ensure that your phone clock time is set to Automatic (Network Provided). Any mismatch in timing will give error.

2. Click + Sign

3. Click Scan a QR Code



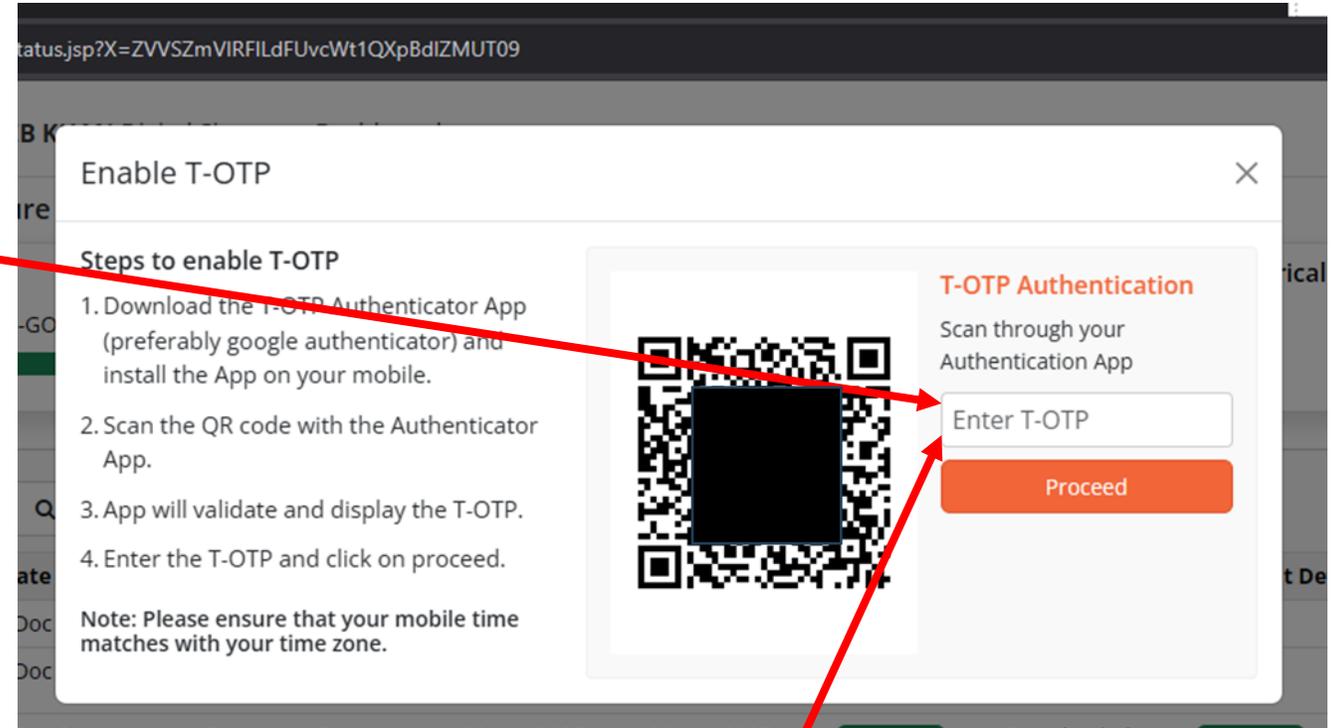
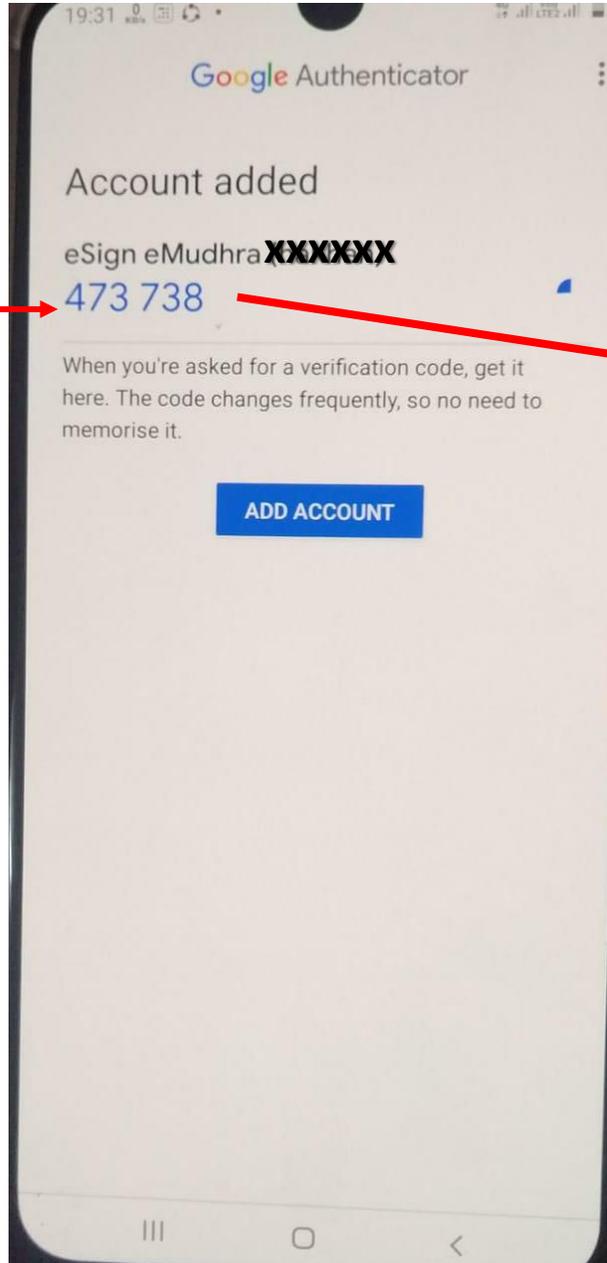
Camera Scanner will appear. Focus the Scanner towards QR code shown in e-Mudhra site (Pop-up)



Link Google Authenticator App with e-Mudhra

After Scanning QR code, account will be added and 6 digit T-OTP will appear

(This code will change every minute)



Immediately enter the 6-digit code shown in Google Authenticator in the above T-OTP box and click 'Proceed' to confirm addition of account.



Confirmation of Account addition will appear

Current Application **Approved**

Enrolment Type: ORGANIZATION-GOVERNMENT

100%

Active Applications

DSC 3 | eSign 0

Historical Applications

DSC 2 | eSign 1

✔ T-OTP based login has been enabled successfully

OK

Application ID	Certificate Name	Certificate Type	Valid from	Valid till	Status	DSC	Payment Details	Action
16663031	Class 2 Doc Signer	Document Signer	NA	NA	Pending	NA	Pending	View Details
16663386	Class 2 Doc Signer	Document Signer	30-Oct-2023	29-Oct-2025	Completed	Downloaded	Pending	⋮
18221519	Class 2 Doc Signer	Document Signer	30-Apr-2025	30-Apr-2027	Completed	Downloaded	Completed	⋮

KYC Accounts

KYC Type	Organization	Status	Valid from	Valid till	Action
Individual	Personal	Active	04-Jun-2025 (05:21 PM)	04-Jun-2027 (05:21 PM)	⋮
Organization - Govt	Maharashtra State Electricity Distribution Company Ltd	Active	29-Jul-2024 (06:13 PM)	29-Jul-2026 (06:13 PM)	⋮
Organization - Govt	MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD	Expired	06-May-2022 (03:51 PM)	06-May-2024 (03:51 PM)	⋮

eSign Plan Details



Now, you may perform eSign via Google Authenticator app instead of SMS OTP

1. Click T-OTP and enter the 6-digit code from Google Authenticator app for eSign.

The screenshot shows the eMudhra eSign Service authentication interface. At the top, it says 'eSign User Authentication' and 'You are redirected here to authenticate for eSign of below document by PRODMAHA.' Below this, there are fields for 'ASP Name' (PRODMAHA) and 'Transaction ID' (330647). The 'Username' field is masked with 'XXXX'. There are two authentication options: 'SMS OTP' (unselected) and 'T-OTP' (selected). A 'PIN' field is also present. A checkbox is checked for 'I agree to authenticate for this transaction using above credentials and continue to accept the terms and conditions under my Subscriber Agreement.' At the bottom, there are 'Cancel' and 'Perform eSign' buttons.

3. Enter the 6-digit code in T-OTP field within its expiry of 1 minute.

2. Open Google Authenticator app



Whenever you open Google Authenticator App, a 6-digit T-OTP code will appear every minute

4. Click Perform eSign



Thank you

